ORIGINAL

ARIZONA CORPORATION COMMIS UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax

Priority: Respond Within Five Days

Opinion

No. 2009 - 76677

Date: 2/18/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Robert N

Wiles Jr

Account Name:

Robert N Wiles Jr

Home:

Street:

Work: (000) 000-0000

City:

Queen Creek

CBR:

State:

ΑZ

Zip: 85240

is:

Utility Company.

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Water

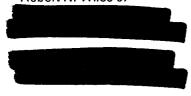
Contact Name:

Brian Tompsett

Contact Phone:

2-17-09

Robert N. Wiles Jr



Nature of Complaint:

Docket you wish to comment on: Johnson Utilities

Docket Number: WS-03987A-08-0180

Position on Docket: Con

The Links Estate, most of us are on fixed incomes. Most of us are one or two families with no children here. With the economy today how can you grant this to this company? My husband has been out of work since last Aug 2008, he is not retirement age. I live on SSD, & cannot work, we barely make it by. Our water bill is Separate!! Please do not allow this company a 20% or any increase at this time.

Thank you Carol Wiles *End of Complaint*

Utilities' Response:

Arizona Corporation Commission DOCKETED

FEB 2 0 2009

DOCKETED BY

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

2/18/09 Response emailed to the customer.

February 18, 2009

RE: JOHNSON UTILITIES L.L.C.

Dear Water Customer:

Your letter regarding the Johnson Utilities, L.L.C. ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 2/18/2009

Opinion No. 2009 - 76677

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion

No. 2009

76725

Date: 2/19/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Gregory

Lovinskey

Account Name:

Gregory Lovinskey

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Florence

CBR:

State:

ΑZ

Zip: 00000

is:

Utility Company.

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Water

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

Consumer is opposed to rate increase being requested by company. He states that they are already charging to much money. He is only here during the Winter and when he is gone in the summer he still has to pay for sewer even though it is not being used. He only has sprinkler system usage in the summer and none of the water goes down the sewer.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I explained that his opinion would be docketed in the Johnson Utilities docket. Closed

Filed in docket no. WS-02987A-08-0180 *End of Comments*

Date Completed: 2/19/2009

Opinion No. 2009 - 76725